

Talking Points for Visits or Calls to Whole Foods stores

If You Visit A Whole Foods store	If You Are Calling Whole Foods or Amazon
1) Ask to speak to the manager 2) Deliver the included letter 3) Use the below talking points	<ul style="list-style-type: none">• Find the phone number of your nearest Whole Foods here• Or call Whole Foods: 1-844-WFM-TALK (1-844-936-8255)• Call Amazon: 1-888-280-4331
Whether in person or by phone, please remain polite and respectful	

Why am I here today?

I'm a regular shopper at your store, and I trust that Whole Foods is being transparent about how its food is sourced. I care about where my food comes from, and I want the people who produce the food I buy to be treated fairly and have their rights respected.

I was horrified to see Whole Foods ranked second to last overall on [Oxfam's Behind the Barcodes scorecard](#), coming in at 2%--worse than Walmart and many other grocery stores. The scorecard evaluates how some of the largest US supermarkets address critical issues affecting the people producing the food they sell.

Unfortunately, Whole Foods isn't taking responsibility to address these labor issues in its supply chain. I understand that Oxfam has tried to engage Whole Foods for over a year on making improvements, but has gotten little response. The lack of response demonstrates to shoppers like me that the company is not taking these issues seriously.

I've read about some seafood workers in Southeast Asia being forced to work in inhumane conditions, experiencing physical and verbal abuse, discrimination against women workers, and working excessive hours for low pay.

It's completely unacceptable to have any worker deal with inhumane treatment and harsh working conditions just to get food to my grocery store. As a shopper, I expect Whole Foods to live up to its reputation as being one of the most sustainable grocery stores, but it's clear that Whole Foods and your parent company Amazon are failing to do so.

What am I asking Whole Foods to do?

Alongside Oxfam and the more than 200,000 customers who have spoken out already, I am asking that Whole Foods engage with their suppliers to take the following steps for the workers who produce food sold at your stores:

- Help end inhumane and dangerous working conditions
- Ensure fair pay for workers and farmers
- Provide safe and decent work for women

What can you do?

I hope that, like me, you care about the integrity of the food you sell in this store and agree that no one should suffer to get food on grocery shelves. I'm asking you to add your voice to push for change within Whole Foods and Amazon. Please reach out to the following people and tell them to take action to address these issues:

John Burns, Whole Foods VP Global Quality Assurance at john.burns@wholefoods.com

Kara Hurst, Amazon Global Sustainability Director at karahurst@amazon.com

If you have further questions about Oxfam's Behind the Barcodes campaign, please contact Sarah Zoen, Senior Policy Advisor, at sarah.zoen@oxfam.org.